

niche. surfaces

Niche Surfaces Care & Maintenance
Guide

NICHE SURFACES CARE AND MAINTENANCE

Routine care and maintenance:

For everyday cleaning, use a mild, non-bleach, non-abrasive cleaner with warm water and a soft cloth or sponge. Spills, particularly from foods like fruit, vegetables, curries, or colourings, should be cleaned up promptly using a gentle detergent and water.

Preventing heat damage:

Always place hot cookware on trivets or heat-resistant pads rather than directly on the surface. Sudden or prolonged exposure to high temperatures can cause thermal shock which can lead to cracking, which is not covered under warranty.

Fabricators are encouraged to advise customers that stone is not heatproof. Extra care is required near cooktops, as oversized cookware can extend beyond the appliance and transfer heat onto the benchtop.

Preventing scratches:

Use cutting boards and avoid dragging or dropping heavy items on the surface to maintain its appearance. While Niche Surfaces mineral slabs are durable and resistant to everyday wear, it is not intended for direct cutting. Scratches or chips to the surface or edges are not covered by warranty.

Preventing chemical damage:

Certain chemicals can harm the surface, including paint strippers, strong solvents, nail polish remover, undiluted bleach, oven and drain cleaners, and highly alkaline substances. If contact occurs, rinse immediately with plenty of water and clean as usual. Chemical damage or discolouration is not covered under warranty.

Removing difficult spills and stains:

- For all finishes use a non-abrasive sponge with a glass or surface cleaner for stubborn marks. Substances like gum or nail polish can be carefully removed with a plastic scraper, followed by standard cleaning. Avoid cream cleansers that may contain abrasives.
- For all finishes; Tannin stains such as red wine can be treated with a diluted bleach solution (50:50 with water), applied for no more than one minute before rinsing and drying. Repeat if required.
- For persistent paint stains, acetone may be used sparingly as a last option, though any resulting damage or discolouration is not covered by warranty. Test in an inconspicuous area first.

Niche Surfaces mineral slabs do not require sealing or specialised cleaning products. As the slabs contain minerals, variations in colour, pattern, and minor surface markings are normal characteristics of the material.